



## Delivery Information

### 1. How much does delivery cost?

Delivery is charged at a standard rate of £5.00 for a single bottle. This cost includes packaging. For multiple bottles please contact us for a competitive quote.

### 2. Where do we deliver?

You can arrange to have your purchase delivered to any UK address but we are not able to deliver to PO Boxes or to BFPO addresses.

### 3. How long does delivery take?

We will deliver your order within three working days through Royal Mail although deliveries to the Scottish Islands, some other areas of Scotland, Northern Ireland can take longer.

Please note that deliveries are only arranged between Monday and Friday so if your order comes in after 14:00 on Friday or on a Saturday or Sunday, your order will not be despatched until Monday. We do not arrange delivery on weekends or public holidays.

### 4. Can I choose a delivery day?

You cannot specify an exact delivery day at the time of placing an order. However, when your order is collected from our depot, you will receive an email and/or a text message (depending on your preference) from our office advising of the tracking number. Within the email there will be a link to the courier's website enabling you to track your parcel.

[www.royalmail.com/track-your-item#/  
/](http://www.royalmail.com/track-your-item#/)

### 5. Do I need to sign for my delivery?

We send all orders on a 48 hour "signature required" service.

### 6. What happens if I am not in when my delivery arrives?

If you are not in at the time of delivery a card will be left to advise you that they have attempted delivery and the goods will be returned to your local Royal Mail sorting office for either collection or a requested redelivery which can be made online

([www.royalmail.com/personal/receiving-mail/redelivery](http://www.royalmail.com/personal/receiving-mail/redelivery))

### 7. What do I do if my delivery is broken?

In the unlikely event that your Gin bottle is damaged on arrival, please [contact us](#) immediately and we will arrange a replacement or a refund.

### 8. What do I do if my delivery does not arrive when expected?

If your Gin has not arrived, please do not hesitate to [contact us](#)